

TALENT MANAGEMENT

& HR SUPPORT *powered by*



Organizations today recognize that implementing successful Human Resource Management Solutions (HRMS) throughout their organization is critical to future planning and future proofing their organization and has the ability to save their company millions of dollars.

Implementing a comprehensive HR solution that includes subject matter areas like talent management, onboarding, employee development and Succession Planning requires a team of dedicated specialists all aligned and focused in a common direction. Companies can literally find themselves in a position where they need to invest tens of thousands of additional dollars on additional training and support trying to educate and re-educate HR administrators so they can benefit from your capital investment.

When companies lack those dedicated resources, eSkillz HR Support or HR Services administrators can increase your HRMS ROI by decreasing your ongoing investment in administrator training and by helping your administrators understand and apply each feature, function and benefit of your system. As well, eSkillz has the ability to staff full-time or part-time outsourced HR specialists to assist in the successful development, deployment and support of your HRMS. eSkillz HR Support or Services ensures your companies HRMS investment remains successful!

eSkillz has developed an advanced technical support infrastructure and methodology that includes chat, phone and email. Integrated into your Human Resource Management Solution (HRMS). HR Support provides "on-demand" assistance to your HR Program Director or System Administrator with a focus on helping them successfully manage and develop their individual HR Systems. HR Support includes assistance with all aspects of the HRMS feature set including areas such as system set-up, user creation, talent management, onboarding, employee development and succession planning.

For each HR Support client, eSkillz designates HR Support Team Leads to become intimately familiar with the client's HRMS configuration, deployment and continued maintenance.

HR Support is deployed thru an eSkillz proprietary customized chat engine that comes complete with comprehensive tracking, reporting, and ticketing system.